

**Investor Presentation** 

May 2022



### **Disclaimer**

#### **Forward-Looking Statements**

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act") and Section 21E of the Securities Exchange Act of 1934. These statements include, but are not limited to, statements related to our current beliefs and expectations regarding the performance of our industry, the Company's strategic direction, market position, prospects and future results. You can identify these forward-looking statements by the use of words such as "outlook," "guidance," "believes," "expects," "potential," "continues," "may," "will," "should," "could," "seeks," "projects," "predicts," "intends," "plans," "estimates," "anticipates" or the negative version of these words or other comparable words. Caution should be taken not to place undue reliance on any forward-looking statement as such statements speak only as of the date when made. We undertake no obligation to publicly update or review any forward-looking statement, whether as a result of new information, future developments or otherwise, except as required by law.

Forward-looking statements are not guarantees and are subject to various risks and uncertainties, which may cause actual results to differ materially from those implied in forward-looking statements. Such factors include, but are not limited to, the COVID-19 pandemic and its resurgence and variants, and the impact of evolving federal, state, and local governmental actions in response thereto, including risks stemming from vaccination and testing programs and mandates; customer behavior in response to the continuing pandemic and its more recent outbreaks of variants, including the impact of such behavior on in-store traffic and sales; overall decline in the health of the economy and other factors impacting consumer spending, including inflation and geopolitical instability; our ability to open and operate new stores in a timely and cost-effective manner, or keep stores safely open in light of the continuing COVID-19 pandemic, and to successfully enter new markets; our ability to recruit and retain vision care professionals for our stores in general and in light of the pandemic; our ability to develop, maintain and extend relationships with managed vision care companies, vision insurance providers and other thirdparty payors; our ability to maintain the performance of our Host and Legacy brands and our current operating relationships with our Host and Legacy partners; our ability to adhere to extensive state, local and federal vision care and healthcare laws and regulations; our compliance with managed vision care laws and regulations; our ability to maintain sufficient levels of cash flow from our operations to execute or sustain our growth strategy or obtain additional financing at satisfactory terms or at all; the loss of, or disruption in the operations of, one or more of our distribution centers and/or optical laboratories, resulting in the inability to fulfill customer orders and deliver our products in a timely manner; risks associated with vendors from whom our products are sourced, including our dependence on a limited number of suppliers; our ability to compete successfully; our ability to effectively operate our information technology systems and prevent interruption or security breach; the impact of wage rate increases, inflation, cost increases and increases in raw material prices and energy prices; our growth strategy straining our existing resources and causing the performance of our existing stores to suffer; our ability to successfully and efficiently implement our marketing, advertising and promotional efforts; risks associated with leasing substantial amounts of space, including future increases in occupancy costs; the impact of certain technological advances, and the greater availability of, or increased consumer preferences for, vision correction alternatives to prescription eyeglasses or contact lenses, and future drug development for the correction of vision-related problems; our ability to retain our existing senior management team and attract qualified new personnel; our ability to manage our inventory; seasonal fluctuations in our operating results and inventory levels; our reliance on third-party coverage and reimbursement, including government programs, for an increasing portion of our revenues; risks associated with our e-commerce and omni-channel business; product liability, product recall or personal injury issues; our failure to comply with, or changes in, laws, regulations, enforcement activities and other requirements; the impact of any adverse litigation judgments or settlements resulting from legal proceedings relating to our business operations; risk of losses arising from our investments in technological innovators in the optical retail industry; our ability to adequately protect our intellectual property; risks associated with environmental, social and governance issues, including climate change; our significant amount of indebtedness and our ability to generate sufficient cash flow to satisfy our debt obligations; a change in interest rates as well as changes in benchmark rates and uncertainty related to the foregoing; restrictions in our credit agreement that limits our flexibility in operating our business; potential dilution to existing stockholders upon the conversion of our convertible notes; and risks related to owning our common stock, including our ability to comply with requirements to design and implement and maintain effective internal controls. Additional information about these and other factors that could cause National Vision's results to differ materially from those described in the forward-looking statements can be found in filings by National Vision with the Securities and Exchange Commission ("SEC"), including our latest Annual Report on Form 10-K, our Quarterly Report on Form 10-Q filed on May 10, 2022, and subsequently filed reports, which are accessible on the SEC's website at www.sec.gov. These factors should not be construed as exhaustive and should be read in conjunction with the other cautionary statements that are included in this presentation and in our filings with the SEC.

#### **Non-GAAP Financial Measures**

Included in this presentation are certain non-GAAP financial measures designed to supplement, and not substitute, the financial information presented in accordance with generally accepted accounting principles in the United States of America ("GAAP") because management believes such measures are useful to investors. Additional information about these measures and a reconciliation to the nearest GAAP financial measures is provided in the appendix to this presentation and detailed in National Vision's press release for the first quarter of 2022, which is available at www.nationalvision.com/investors, together with this presentation.



## **Our Mission**



Helping people by making quality eye care and eyewear more affordable and accessible







## **Investment Highlights**

- Compelling Industry with Favorable Growth Trends and Barriers to Entry
- Differentiated and Disruptive Value Proposition Gaining Market Share
- Multiple Growth Drivers and Significant Whitespace Opportunity
- Attractive Store-Level Economics Coupled with Consistent Predictability
- Deeply Experienced Management Team of Optical Experts with Proven Track Record of Success
- Culture of Philanthropy that Influences
  Optometrists, Associates and Customers











# Company Overview





## **Diverse Portfolio of Complementary Brands**

- NVI is the second largest U.S. optical retail company with a diverse portfolio of 1,292 retail stores across five brands and 18 consumer websites
  - Offer eye exams, eyeglasses, and contact lenses to value seeking / lower income consumers
  - Ability to offer consumers a significant value proposition through bundled eyeglass, eye exam packages facilitated by employed optometrists
  - Low-cost provider of a "medical necessity"
- LTM Q1 2022 net revenue of \$2.1BN and Adjusted EBITDA<sup>1</sup> of \$274M
- Stable "Legacy/Host" brands that generate significant cash to reinvest in growth





















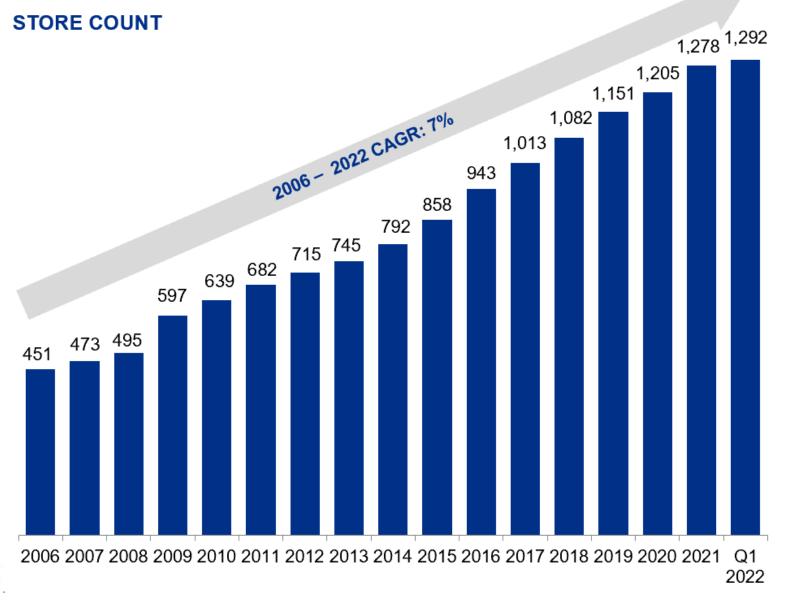


Note: Store and website count as of April 2, 2022

1- Non-GAAP financial measure; see Appendix for reconciliation to GAAP financial measure of LTM net income of \$115 million



## We Have a Long History of Consistent Unit Expansion

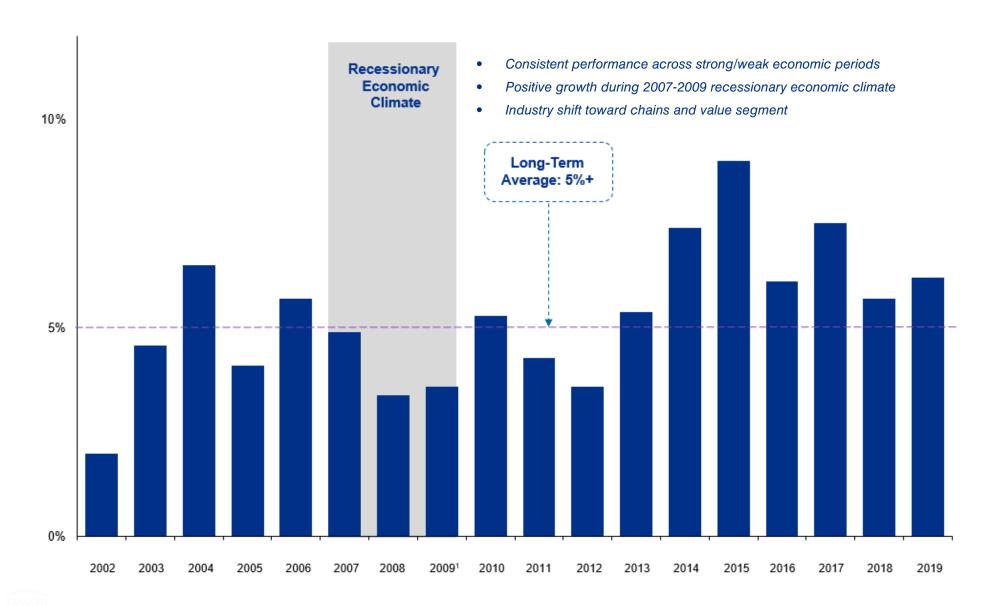


- Opened over 850 new stores since 2006
- 5 year rolling average new store success rate of +97%<sup>1</sup>
- ret revenue
  from \$245MM
  in 2002 (when
  new
  management
  team formed) to
  \$2.1BN (LTM
  Q1 2022)

1- Defined as the percentage of stores opened in the last five years that are still open as of April 2, 2022



## Long History of Consistent Comparable Store Sales Growth ('02 - '19)

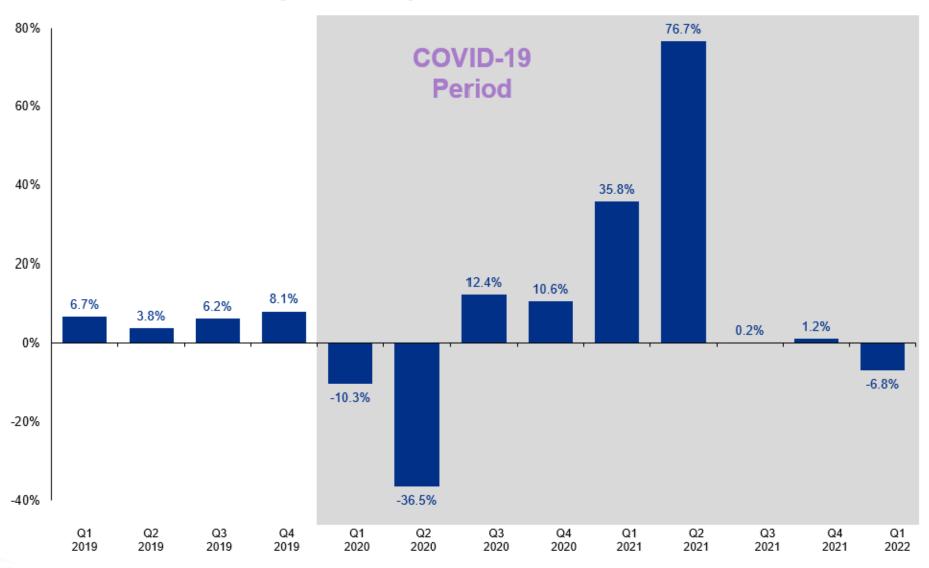






## **COVID Disrupted the Optical Purchase Cycle...**

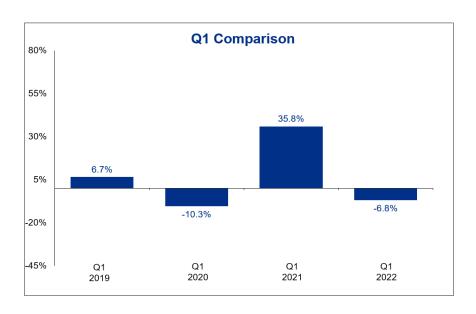
### Adjusted Comparable Store Sales Growth<sup>1</sup>

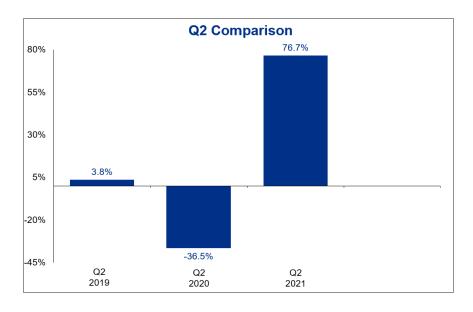


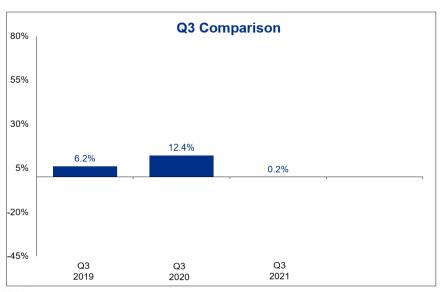
<sup>1 -</sup> Non-GAAP financial measure; see Appendix for reconciliation to GAAP financial measure of total comparable store sales growth of 6.2% for Q1 2019, 4.4% for Q2 2019, 5.7% for Q3 2019, 10.1% for Q4 2019, (2.9)% for Q1 2020, (44.7)% for Q2 2020, 11.6% for Q3 2020, 14.3% for Q4 2020, 18.2% for Q1 2021, 99.1% for Q2 2021, 3.4% for Q3 2021, 1.7% for Q4 2021 and (4.9)% for Q1 2022.

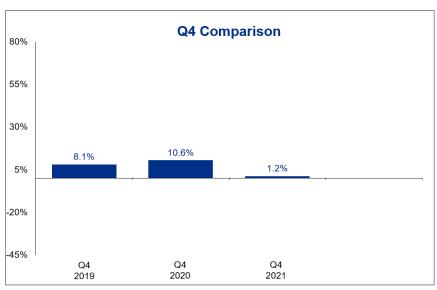


### ...Adding Volatility to Quarterly Adjusted Comparable Store Sales Growth<sup>1</sup>









1 - Non-GAAP financial measure; see Appendix for reconciliation to GAAP financial measure of total comparable store sales growth of 6.2% for Q1 2019, 4.4% for Q2 2019, 5.7% for Q3 2019, 10.1% for Q4 2019, (2.9)% for Q1 2020, (44.7)% for Q2 2020, 11.6% for Q3 2020, 14.3% for Q4 2020, 18.2% for Q1 2021, 99.1% for Q2 2021, 3.4% for Q3 2021, 1.7% for Q4 2021 and (4.9)% for Q1 2022.



## How We are Breaking the Mold in an Industry Ripe for Disruption

#### WHY ARE EYE EXAMS AND EYE CARE SO EXPENSIVE?



### 730-year old technology

Dominican Cardinal Hugh of Saint-Cher - 1306 AD, Pisa, Italy

- Protectionist laws / quirky legislation
- Economic inefficiency of "independents"
- Growth of "brands" and fashionability

### **Social / Healthcare Implications**

- Eyes are the window to hundreds of health concerns, including diabetes and hypertension
- Compounding impact of not catching vision issues early
- Road safety

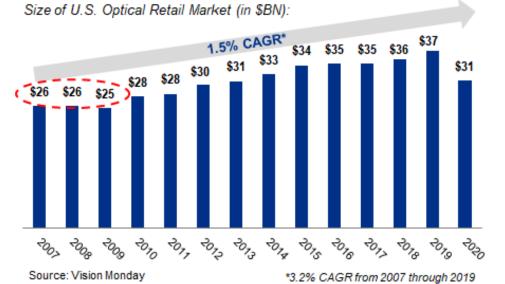
### HOW NATIONAL VISION IS BREAKING THE MOLD

- Employed optometrist model and value bundles (eyeglass / eye exam bundles)
- Low cost operating model and locations in strip centers (not high mall rents)
- Highly-efficient centralized laboratory network / custom manufacturing capabilities
- Economies of scale / negotiating leverage
- Private label frames and contact lenses
- "Sticky" customer base



## "A Rising Tide in a Rising Tide in a Rising Tide"

# HISTORICALLY RESILIENTAND GROWING INDUSTRY, ACROSS MARKET CYCLES; COVID IMPACT IN 2020



### TOP OPTICAL RETAILERS

(2020 sales dollars in \$MM):

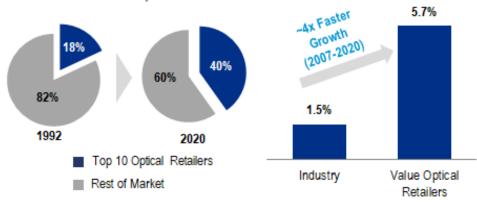
1. EssilorLuxottica <sup>(1)</sup> \$4,588

2. National Vision	\$1,712
3. Walmart	<b>\$1</b> ,595
4. Costco Optical	\$1,107
5. MyEyeDr./Capital Vision Services, LP	\$975
8. Warby Parker	\$515

 EssilorLuxottica represents a combination of the two entities and is comprised of LensCrafters, Pearle Vision, Target, Sears and Vision Source

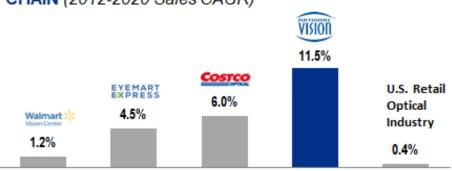
Source: Vision Monday

# LARGEST RETAILERS GAINING SHARE FROM INDEPENDENTS, VALUE SEGMENT GROWING FASTEST



Source: 20/20 Magazine (April 1993), Vision Monday

# NVI IS THE FASTEST GROWING U.S. VALUE OPTICAL CHAIN (2012-2020 Sales CAGR)



Source: Vision Monday, Management Team



## **Our Two Differentiated Growth Brands Catering to the Value Segment**





Value Proposition	<ul> <li>Extreme value</li> <li>Free eye exams</li> <li>Private label</li> </ul> 2 Pairs of Eyeglasses * With single-vision uncosted plastic lernass FREE Eye Exam	<ul> <li>Value</li> <li>Broad selection / designer brands</li> <li>Convenience / same-day service</li> </ul>
The Model	<ul> <li>Employed optometrists enable key signature bundled offerings (eye exam + glasses / contacts)</li> <li>High margin private label eyeglasses and contact lenses</li> <li>Latest eye exam technology</li> </ul>	<ul> <li>Eyeglass superstore</li> <li>Broader assortment of designer frames</li> <li>Mostly independent optometrists</li> </ul>
Cost Structure	<ul> <li>High-traffic strip centers</li> <li>Highly efficient centralized labs (no labs in stores)</li> </ul>	<ul> <li>"At the corner of main-and-main" near major shopping hubs</li> <li>In-store labs that provide quick turnaround times</li> </ul>
'21 Net Revenue Contribution	68% of total	11% of total



### National Vision is Well-Positioned for Success in the Retail Environment of the Future

"RETAIL 1.0"

**Retailing of Products** 

"Bar-code" Distributors

Disintermediated by Online / Disruptors

High Prices and Moderate Margins

Susceptible to disruption



"RETAIL 2.0"



### **Retailing of Services**

Eye exams; frame and lens selection and fitting; mass custom manufacturing

### **Experiential**

In-store and online browsing and try-on

# Proactively Integrating Online Disruption Into Our Model

Need for eye exams and precise measurements / near-perfect fit for proper function

**Low Prices and Strong Margins** 

**Greater Meaning** 

National Vision has established a scaled services platform not easily disintermediated by the internet



### **Experienced Team of Optical Experts**

### **BEST IN CLASS MANAGEMENT TEAM**

- Deeply experienced management team of optical experts
- Cohesive team averaging 8 years<sup>1</sup> at National Vision
- Experienced management team averaging 20 years<sup>1</sup> of optical or retail experience
- Management team evolution progressing well
- Insights into customers and industry from prior experience
- Extensive optical network and reference points throughout the world

### **Extensive Optical and Specialty Retail Experience**















1- Includes years with predecessor entities prior to NVI's acquisition thereof.

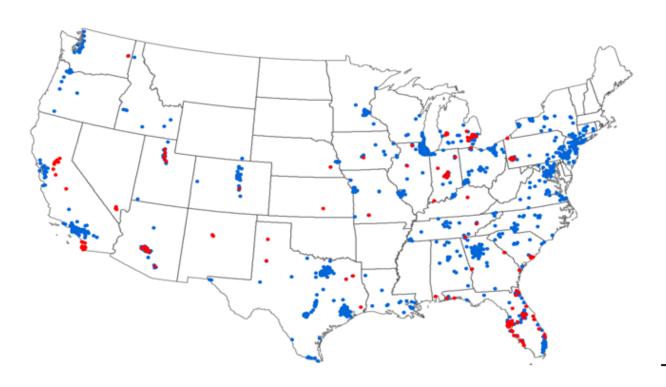


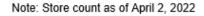
## Already at Scale, with Runway for Continued Growth

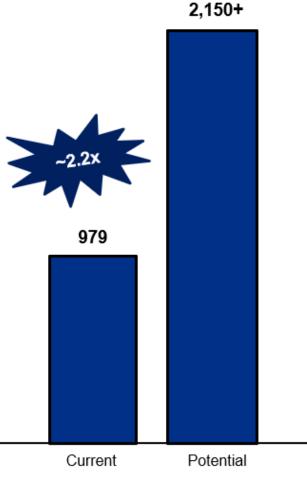
# CURRENT STORE FOOTPRINT OF AMERICA'S BEST AND EYEGLASS WORLD...

# ...SUPPORTED BY STRONG FUTURE STORE POTENTIAL















# **Growth Strategies**



## We Have Multiple Drivers to Continue Our Growth



**Grow Store Base Across Our Owned Brands** 



**Continue to Drive Comparable Store Sales Growth** 



**Improve Operating Productivity** 



Leverage Technology





# Financial Review





### **Proven Track Record to Deliver Consistent Financial Performance**

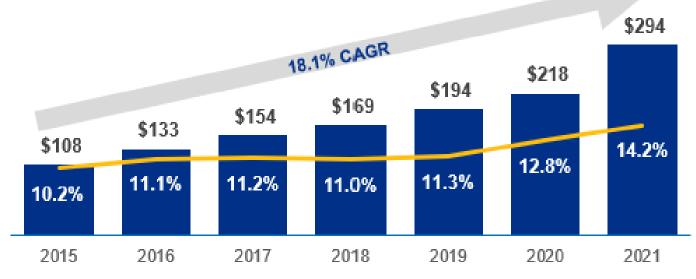
#### **NET REVENUE**

(Net Revenue in \$MM)



### ADJUSTED EBITDA AND ADJUSTED EBITDA MARGIN<sup>(1)</sup>

(Adjusted EBITDA in \$MM)

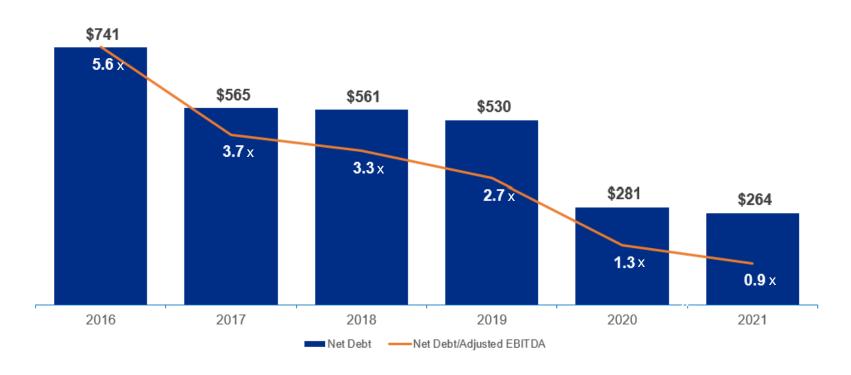


1-Non-GAAP financial measures; see Appendix for reconciliation to GAAP financial measures of net income for 2015-2021



# **Balance Sheet and Leverage Metric Improvements**

### NET DEBT AND NET DEBT/ADJUSTED EBITDA (Net Debt in \$MM)



### **SHARE REPURCHASE ACTIVITY (as of 5/20/22)**

- Repurchased \$142 million in common stock since program established in November 2021
- Repurchased \$52 million in common stock since Q1 earnings release (from 5/10/22 to 5/20/22)
- \$58 million remaining in share repurchase authorization



1-Non-GAAP financial measures; see Appendix for reconciliation to GAAP financial measures of net income for 2016-2021

## Q1 2022 Highlights

	Amount	Change vs Q1 2021	Change vs Q1 2019
Net Revenue	\$527.7 million	(1.2)%	+ 14.4%
Adjusted Operating Income <sup>1</sup>	\$45.3 million	(33.0)%	+ 6.2%
Adjusted Diluted EPS <sup>1</sup>	\$0.33	(31.5)%	+ 7.3%

- Adjusted Comparable Store Sales Growth<sup>1</sup>: (6.8)% (compared to +35.8% in Q1 2021)
- Q1 challenges:
  - Omicron variant, weakening consumer confidence, constraints to exam capacity
- Opened 17 new stores and ended the guarter with 1,292 stores
- Cash balance of \$315 million
- America's Best signature offer changed to \$79.95 (May 2022)

1-Non-GAAP financial measures; see Appendix for reconciliation to GAAP financial measures of total comparable store sales growth of (4.9)% in 2022 and 18.2% in 2021; net income of \$30.1 million in 2022, \$43.4 million in 2021 and \$17.4 million in 2019; and diluted EPS of \$0.34 in 2022, \$0.48 in 2021 and \$0.21 in 2019.



# **Moments of Mission – Corporate Responsibility**

In Q1 2022, National Vision received the results of the company's first associate experience survey<sup>1</sup>. This pilot survey is an important milestone as we cultivate a work culture aligned with our values.

# **A Few Highlights**

92%

said they are <u>proud to work for</u>

National Vision

90%

agreed with the statement
"I have <u>confidence in the future</u>
<u>of National Vision"</u>
(+13 points above US benchmark)

90%

feel good about the ways the company contributes to the community

93%

clearly understand how their job contributes to achieving the goals of National Vision

# Next Steps...

Working groups are exploring opportunities identified by the survey responses to continue improving the associate experience.

1-56% of invited associates completed the survey





# Appendix





# **Q1 2022 Consolidated Financial Results (Unaudited)**

	Three Months Ended					
Dollars and shares in thousands, except Earnings Per Share	Ap	ril 2, 2022	Apr	il 3, 2021	Mai	rch 30, 2019
Revenue:						
Net product sales	\$	433,253	\$	443,067	\$	383,160
Net sales of services and plans		94,458		91,113		78,055
Total net revenue		527,711		534,180		461,215
Costs applicable to revenue (exclusive of depreciation and amortization):						
Products		164,219		159,691		154,004
Services and plans		71,818		64,999		57,965
Total costs applicable to revenue		236,037		224,690		211,969
Operating expenses:						
Selling, general and administrative expenses		228,554		223,593		193,876
Depreciation and amortization		25,151		23,555		20,415
Asset impairment		406		959		2,082
Other expense (income), net		231		(65)		473
Total operating expenses		254,342		248,042		216,846
Income from operations		37,332		61,448		32,400
Interest expense (income), net		(4,144)		6,330		9,061
Earnings before income taxes		41,476		55,118		23,339
Income tax provision		11,329		11,686		5,910
Net income	\$	30,147	\$	43,432	\$	17,429
Earnings per share - basic	\$	0.37	\$	0.53	\$	0.22
Earnings per share - diluted	\$	0.34	\$	0.48	\$	0.21
Weighted average shares outstanding - basic		81,428		81,333		78,205
Weighted average shares outstanding - diluted		94,904		96,025		81,466



## Reconciliation of Adjusted EBITDA to Net Income (Unaudited)

Dollars in thousands	2015	2016	2017	2018	2019	2020	2021
Net revenue	\$ 1,062,528	\$ 1,196,195	\$ 1,375,308	\$ 1,536,854	\$ 1,724,331	\$ 1,711,760	\$ 2,079,525
Net income	2,871	13,343	43,138	23,653	32,798	36,277	128,244
Interest expense	39,292	39,092	60,063	37,483	33,300	48,327	25,612
Income tax provision (benefit)	1,300	11,634	(38,910)	(18,785)	(2,309)	2,403	21,081
Depreciation and amortization	44,349	52,677	61,974	74,339	87,244	91,585	97,089
EBITDA	87,812	116,746	126,265	116,690	151,033	178,592	272,026
Stock compensation expense (a)	6,635	4,293	5,152	20,939	12,670	10,740	14,886
Loss on extinguishment of debt (b)	_	_	_	_	9,786	_	_
Asset impairment (c)	7,716	7,132	4,117	17,630	8,894	22,004	4,427
Litigation settlement (d)	_	_	7,000	_	_	4,395	1,500
Secondary offering expenses (e)	<u>—</u>	<u>—</u>	<u>—</u>	2,451	401	<u> </u>	_
Management realignment expenses (f)	_	_	_	_	2,155	_	_
Long-term incentive plan (g)	_	_	<del></del>	7,040	2,830	_	_
Non-cash inventory write-offs (n)	_	_	2,271	_	_	_	_
Management fees (o)	1,649	1,126	5,263	_	<u>—</u>	<u> </u>	<u> </u>
Other (k)	4,644	3,520	3,924	4,585	6,370	2,576	1,511
Adjusted EBITDA	\$ 108,456	\$ 132,817	\$ 153,992	\$ 169,335	\$ 194,139	\$ 218,307	\$ 294,350
Net income margin	0.3%	1.1%	3.1%	1.5%	1.9%	2.1%	6.2%
Adjusted EBITDA Margin	10.2%	11.1%	11.2%	11.0%	11.3%	12.8%	14.2%

Note: Fiscal year 2020 includes 53 weeks. Fiscal years 2015 - 2019 and 2021 include 52 weeks. Percentages reflect line item as a percentage of net revenue, adjusted for rounding.



## Reconciliation of Adjusted EBITDA to Net Income (Unaudited)

		TI			
Dollars in thousands	A <sub> </sub>	pril 2, 2022	April 3, 2021	March 30, 2019	Twelve Months Ended April 2, 2022
Net income	\$	30,147	\$ 43,432	\$ 17,429	\$ 114,959
Interest expense (income)		(4,144)	6,330	9,061	15,138
Income tax provision		11,329	11,686	5,910	20,724
Depreciation and amortization		25,151	23,555	20,415	98,685
EBITDA		62,483	85,003	52,815	249,506
Stock compensation expense (a)		3,734	2,988	2,976	15,632
Asset impairment (c)		406	959	2,082	3,874
Litigation settlement (d)		_	_	_	1,500
Management realignment expenses (f)		<u> </u>	_	2,155	<u> </u>
Other (k)		1,960	400	1,192	3,071
Adjusted EBITDA	\$	68,583	\$ 89,350	\$ 61,220	\$ 273,583
Net income margin		5.7%	8.1%	3.8%	
Adjusted EBITDA Margin		13.0%	16.7%	13.3%	
Net debt/Net income					2.2x
Net debt/Adjusted EBITDA					0.9x

Note: Percentages reflect line item as a percentage of net revenue, adjusted for rounding



## **Reconciliation of Adjusted Operating Income to Net Income (Unaudited)**

		Three Months Ended				
Dollars in thousands	_	April 2, 2022	April 3, 2021	March 30, 2019		
Net income	\$	30,147	\$ 43,432	\$ 17,429		
Interest expense (income)		(4,144)	6,330	9,061		
Income tax provision		11,329	11,686	5,910		
Stock compensation expense (a)		3,734	2,988	2,976		
Asset impairment (c)		406	959	2,082		
Management realignment expenses (f)			_	2,155		
Amortization of acquisition intangibles (h)		1,872	1,873	1,851		
Other (k)		1,960	400	1,192		
Adjusted Operating Income	\$	45,304	\$ 67,668	\$ 42,656		
	_					
Net income margin		5.7%	8.1%	3.8%		
Adjusted Operating Margin		8.6%	12.7%	9.2%		

Note: Percentages reflect line item as a percentage of net revenue, adjusted for rounding



## Reconciliation of Adjusted Diluted EPS to Diluted EPS (Unaudited)

	Three Months Ended								
Shares in thousands	April	2, 2022	April 3, 2021	March 30, 2019					
Diluted EPS	\$	0.34	\$ 0.48	\$ 0.21					
Stock compensation expense (a)		0.04	0.03	0.04					
Asset impairment (c)		0.00	0.01	0.03					
Management realignment expenses (f)		_	<u> </u>	0.03					
Amortization of acquisition intangibles (h)		0.02	0.02	0.02					
Amortization of debt discount and deferred financing costs (i)		0.00	0.00	0.00					
Losses (gains) on change in fair value of derivatives (j)		(0.10)	(0.02)	_					
Other (k)		0.02	(0.02)	0.01					
Tax benefit of stock option exercises (1)		0.00	0.00	0.00					
Tax effect of total adjustments (m)		0.00	(0.01)	(0.04)					
Adjusted Diluted EPS	\$	0.33	\$ 0.48	\$ 0.31					
Weighted average diluted shares outstanding		94,904	96,025	81,466					

Note: Some of the totals in the table above do not foot due to rounding differences



### Reconciliation of Non-GAAP to GAAP Financial Measures Footnotes

- (a) Non-cash charges related to stock-based compensation programs, which vary from period to period depending on the timing of awards and performance vesting conditions.
- (b) Reflects write-off of deferred financing fees related to the extinguishment of debt.
- (c) Reflects write-off of primarily property, equipment and lease related assets on closed or underperforming stores.
- (d) Expenses associated with settlement of certain litigation.
- (e) Expenses related to our secondary public offerings.
- (f) Expenses related to a non-recurring management realignment described in the Current Report on Form 8-K filed with the SEC on January 10, 2019.
- (g) Expenses pursuant to a long-term incentive plan for non-executive associates who were not participants in the management equity plan.
- (h) Amortization of the increase in carrying values of finite-lived intangible assets resulting from the application of purchase accounting following the acquisition of the Company by affiliates of KKR & Co. Inc.
- (i) Amortization of deferred financing costs and other non-cash charges related to our long-term debt. We adjust for amortization of deferred financing costs related to the 2025 Notes only when adjustment for these costs is not required in the calculation of diluted earnings per share under U.S. GAAP.
- (j) Reflects losses (gains) recognized in interest expense (income), net on change in fair value of de-designated hedges.
- (k) Other adjustments include amounts that management believes are not representative of our operating performance (amounts in brackets represent reductions in Adjusted Operating Income, Adjusted Diluted EPS and Adjusted EBITDA), which are primarily related to excess payroll taxes on stock option exercises, executive severance and relocation and other expenses and adjustments, including our share of losses (gains) on equity method investments and other investments. For Adjusted Diluted EPS, adjustment also includes the impact of stranded tax effect associated with our interest rate swaps that matured in 2021.
- (I) Tax benefit associated with accounting guidance requiring excess tax benefits related to stock option exercises to be recorded in earnings as discrete items in the reporting period in which they occur.
- (m) Represents the income tax effect of the total adjustments at our combined statutory federal and state income tax rates.
- (n) Reflects write-offs of inventory relating to the expiration of a specific type of contact lenses that could not be sold and required disposal.
- (o) Management fees paid to Sponsors in accordance with our monitoring agreement and terminated upon consummation of the IPO in October 2017.



### Reconciliation of Adjusted Comparable Stores Sales Growth (Unaudited)

	Three Months Ended April 2, 2022	Three Months Ended April 3, 2021
Owned & Host segment		
America's Best	(7.3)%	35.3 %
Eyeglass World	(6.3)%	48.3 %
Military	(4.1)%	19.4 %
Fred Meyer	1.4 %	17.0 %
Legacy segment	(4.3)%	29.8 %
Total comparable store sales growth	(4.9)%	18.2 %
Adjusted Comparable Store Sales Growth <sup>(b)</sup>	(6.8)%	35.8 %

	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022
Total comparable store sales growth	6.2 %	4.4 %	5.7 %	10.1 %	(2.9)%	(44.7)%	11.6 %	14.3 %	18.2 %	99.1 %	3.4 %	1.7 %	(4.9)%
Adjustments for effects of:(b)													
Unearned & deferred revenue	0.8 %	(0.4)%	0.6 %	(1.9)%	(7.5)%	8.1 %	0.9 %	(3.3)%	13.8 %	(21.6)%	(3.0)%	(0.6)%	(1.8)%
Retail sales to Legacy partner's customers	(0.3)%	(0.2)%	(0.1)%	(0.1)%	0.1 %	0.1 %	(0.1)%	(0.4)%	3.8 %	(0.8)%	(0.2)%	0.1 %	(0.1)%
Adjusted Comparable Store Sales Growth	6.7 %	3.8 %	6.2 %	8.1 %	(10.3)%	(36.5)%	12.4 %	10.6 %	35.8 %	76.7 %	0.2 %	1.2 %	(6.8)%

Note: Q4 2021 and Q4 2019 include 13 weeks. Q4 2020 includes 14 weeks.

- (a) Total comparable store sales is calculated based on consolidated net revenue excluding the impact of (i) Corporate/Other segment net revenue, (ii) sales from stores opened less than 13 months, (iii) stores closed in the periods presented, (iv) sales from partial months of operation when stores do not open or close on the first day of the month and (v) if applicable, the impact of a 53rd week in a fiscal year. Brand-level comparable store sales growth is calculated based on cash basis revenues consistent with what the Chief Operating Decision Maker reviews, and consistent with reportable segment revenues presented in Note 10. "Segment Reporting" in our unaudited condensed consolidated financial statements included in Part I. Item 1. in our Quarterly Report on Form 10-Q for the period ended April 2, 2022, with the exception of the Legacy segment, which is adjusted as noted in clause (b) (ii) below.
- (b) There are two differences between total comparable store sales growth based on consolidated net revenue and Adjusted Comparable Store Sales Growth are: (i) Adjusted Comparable Store Sales Growth includes the effect of deferred and unearned revenue as if such revenues were earned at the point of sale, resulting in the changes from total comparable store sales growth based on consolidated net revenue as shown in the table above; and (ii) Adjusted Comparable Store Sales Growth includes retail sales to the Legacy partner's customers (rather than the revenues recognized consistent with the management & services agreement with the Legacy partner), resulting in the changes from total comparable store sales growth based on consolidated net revenue as shown in the table above.



## **Adjusted Comparable Store Sales Primer**

### What is Adjusted Comparable Store Sales Growth?

- Calculated using net revenue on a cash-basis
- Excludes the impact of unearned and deferred revenue

### Why use Adjusted Comparable Store Sales Growth?

- Provides a clear view of the Company's current operating performance
- Shifts in unearned revenue are difficult to predict and related to short-term customer behavior (see slide 33)
- Used by management to assess business performance and is the basis for storelevel business performance
- Consistently applied methodology

# Adjusted Comparable Store Sales Growth consistently lower than total comparable store sales growth

- Company provides total comparable store sales growth measured on GAAP revenue
- Adjusted measure has been lower than or equal to GAAP measure in 14 of last 19 quarters due to unearned revenue
- Total comparable store sales growth based on GAAP revenue was not calculated prior to 2017 IPO

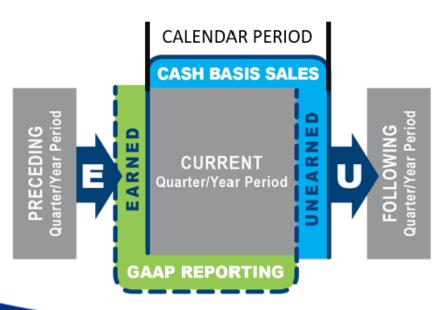


### **Unearned Revenue Primer**

### **PURCHASE JOURNEY**



### **UNEARNED REVENUE ACCOUNTING**



- Customers generally pay for products and services at time of order. Eyeglasses are picked up approximately 7 to 10 days later.
- Unearned revenue represents CASH BASIS SALES during approximately the last week of a reporting period. GAAP REPORTING requires REVENUE RECOGNITION at time of PICKUP.
- The change in unearned revenue depends on relative magnitude of sales for last week of the preceding and current quarters, as well as customer purchase pick-up behavior.
  - The change in activity is then compared to the same periods in the prior year.
- Typical seasonal impact on income statement:

<b>Q1</b> negative (E <u)< th=""><th><b>Q2</b> positive (E&gt;U)</th></u)<>	<b>Q2</b> positive (E>U)
<b>Q3</b> pos./neg. (E> <u)< td=""><td><b>Q4</b> negative (E<u)< td=""></u)<></td></u)<>	<b>Q4</b> negative (E <u)< td=""></u)<>

• For a company with growing revenues, unearned revenue should also grow to some degree each year.

"It's a short-term timing difference between quarters"





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